



DANDELI CMC

Public Grievance & Redressal Form



eGovern
www.egovernments.org

www.dandelicity.gov.in

Receipt Number :

| | | | | | | | | | | |
|---|---|---|--|--|--|--|--|--|--|--|
| D | N | L | | | | | | | | |
|---|---|---|--|--|--|--|--|--|--|--|

Complaining Person's Details - Print (bold letters) or type

| | | |
|--------------------|------------------------|-----------------|
| 1 First/Given Name | 2 Middle Name/Initials | 3 Last/Surname |
| 4 Street Address | | 5 Pin code |
| 6 Telephone Number | 7 Mobile Phone Number | 8 Email Address |

Complaint Details

9 Complaint Ward - Circle a ward where your complaint is located (Example: **26** - Ward Number 26)

| No | Ward Name | No | Ward Name | No | Ward Name | No | Ward Name | No | Ward Name |
|----|----------------|----|----------------|----|----------------|----|----------------|----|----------------|
| 1 | Ward Number 1 | 2 | Ward Number 2 | 3 | Ward Number 3 | 4 | Ward Number 4 | 5 | Ward Number 5 |
| 6 | Ward Number 6 | 7 | Ward Number 7 | 8 | Ward Number 8 | 9 | Ward Number 9 | 10 | Ward Number 10 |
| 11 | Ward Number 11 | 12 | Ward Number 12 | 13 | Ward Number 13 | 14 | Ward Number 14 | 15 | Ward Number 15 |
| 16 | Ward Number 16 | 17 | Ward Number 17 | 18 | Ward Number 18 | 19 | Ward Number 19 | 20 | Ward Number 20 |
| 21 | Ward Number 21 | 22 | Ward Number 22 | 23 | Ward Number 23 | 24 | Ward Number 24 | 25 | Ward Number 25 |
| 26 | Ward Number 26 | 27 | Ward Number 27 | 28 | Ward Number 28 | 29 | Ward Number 29 | 30 | Ward Number 30 |
| 31 | Ward Number 31 | | | | | | | | |

10 Complaint Title:

11 Complaint Location:

12 Details of Complaint: (maximum 200 words)

13 Complaint Type – Circle one of the complaints below (Example - **E7**- Pot holes fill up)

| Engineering Section | Health | General Administration | Revenue |
|---|--|---|---|
| EN1-Unauthorized / illegal construction EN2-Violation of Building Bye-Laws EN3-Encroachment of private property EN4-Building license/plan sanction EN5-Road Repairs EN6-Asphalting of Roads EN7-Pot holes fill up EN8-Const/Repair of storm water drains EN9-De-silting of storm water drains EN10-Covering of Storm water drains above 4 ft. width EN11-Parking Issue EN12-Roadside parking EN13-Parking lot development EN14-Multi-level parking EN15-Illegal Parking EN16-Street Light Installation EN17-Change type of installation EN18-Street Light not working EN19- Booking of Park/Community Hall EN20-Water pipes leaking EN21-Water Supply not come EN22-Illegal water connection EN23-Poor Quality of water supply EN24-Water supply by tanker not adequate/not being done properly EN25-UGD leaking/choked EN26-No connections for UGD EN27-Irregular timings of water supply EN28-Illegal connections for UGD EN29-Illegal draining of sewage to public drains, open sites etc EN30-Soakpit filled up/not cleaned EN31-Poor quality of work EN32-Slow pace of work | HL1-Removal of garbage HL2-Cleaning of Roads HL3-Cleaning of vacant sites HL4-Water logging HL5-Sanitary land fill sites HL6-De-silting of road side drains HL7-Cleaning of storm water drains HL8-Removal of Construction debris and other debris HL9-Burning of Garbage HL10-Absenteesim of Sweepers HL11-Absenteesim of door to door garbage collector HL12-Non Cleaning of dustbins HL13-Nuisance by Garbage Tractors or Trucks HL14-Complaint against garbage/sweeping contractor HL15-Unauthorized restaurants HL16-Public Health/Dengue/Malaria/Gastro-enteritis HL17-Hospital related matters HL18-BioMedical Waste HL19-Issue of birth & death certificate HL20-Hearse works/Crematorium HL21-Cremation grounds HL22-Burial grounds HL23-Renewal of Factory licences HL24-Renewal of ad-hoc trade licences HL25-Mobile toilets HL26-Maintenance of Toilets | GA1-Implementing orders of Court GA2-Library GA3-Old Age Home GA4-Problem of RWAs GA5-Gymnasiums, sports complexes, swimming pool GA6-Pending cases GA7-Position of cases GA8-Action on case GA9-Embezzlement of Municipal Money GA10-Irregularities in purchase of stores/material GA11-Execution of work with substandard material GA12-Demand of Illegal gratification GA13-Bogus appointment of persons in ULB GA14-Allowing illegal activities by ULB Staff GA15-Revenue loss by ULB Staff GA16-Bogus passing of bills GA17-Allowing certain activities by ULB Staff without municipal licence GA18-Non execution of various works GA19-Loss of municipal record GA20-Illegal allotment of municipal properties GA21-SubStandard Work/Supply | RV1-Municipal Receipts including tax RV2-Mutation for Tax Purpose - Form III RV3-Vacancy Status RV4-Use Factor RV5-Rate of Tax RV6-Category RV7-Covered Area RV8-Market Value, Construction cost, Area of Building RV9-Tax Paid Form III not received RV10-Applied for Khata(MAR19) upto 2001-02. Not Got RV11-Advertising RV12-Sub-way advertising RV13-Over-bridge advertising RV14-Penalty and Removal of Unauthorised Advt. Boards |
| | | Community Affairs Dept | Veterinary Services |
| | | CS1-Slums CS2-Community Services CS3- Complaint/Input on SJSRY/Urban Stree Shakti | VT1-Stray cattle VT2-Stray dogs VT3-Sale of meat and meat products VT4-Illegal slaughtering VT5-Monkey/Dog menace VT6-Slaughter House |
| | | Town Planning | Horticulture |
| | | TP1-Master Plan issue - including Zonal Regulation. TP2-Heritage zones TP3-Heritage building TP4-Heritage society TP5-Lay Out Plans TP6-Unauthorized colonies TP7-Sale of standard plans TP8-Unauthorized sale/construction in CA sites, parks etc | SN1-Development of parks SN2-Enroachment in parks SN3-Adopt park under MOU SN4-Water pumps in parks SN5-Nursery and parks SN6-Funds for parks SN7-RWAs & Parks |
| | Education Section | | Info Technology |
| | ED1-Primary school education ED2-Transfer of Teachers ED3-Mid-day Meal Issue ED4-School Buildings ED5-Recognized schools ED6-Aided/Un-aided schools ED7-School text books ED8-School Uniforms | | IT1-Working of PGR Module IT2- Working of PGR Centre IT3-Suggestions for e-governance OTH-other complaint |

If your complaint does not fall under one of the above Complaint types please specify

14 Other Complaint